



SYN 09/923,202

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: John E. McCall Examiner: Dixon, Thomas  
Serial No.: 09/923,202 Group Art Unit: 3629  
Filed: August 6, 2001 Docket No.: 00163.1415US01  
Title: METHOD AND SYSTEM FOR PROVIDING ADVISORY  
INFORMATION TO A FIELD SERVICE PROVIDER

CERTIFICATE UNDER 37 CFR 1.10

'Express Mail' mailing label number: EV109396079US  
Date of Deposit: December 19, 2003

I hereby certify that this paper or fee is being deposited with the U.S. Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to Commissioner for Patents and Trademarks, Washington, D.C. 20231.

By:

Name: Paula Egolf

**AMENDMENT**

MS-RCE  
Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313

**RECEIVED**

DEC 29 2003

**GROUP 3600**

Dear Sir:

This Amendment to the present application is being submitted in response to the Final Office Action mailed on August 19, 2003, setting a 3-month shortened statutory period for reply expiring on November 19, 2003. Because this Amendment is being submitted after November 19, 2003, submitted herewith is a petition and an extension fee in the amount of \$110.00 for extending the period for response to this Office Action to December 19, 2003.

This Amendment is being filed as a submission under 37 C.F.R. §1.114(c) concurrently with a Request for Continued Examination. Further, the following amendments to the claims and accompanying remarks satisfy the reply requirements set forth in 37 C.F.R. §1.111, as required under 37 C.F.R. §1.114(c). With this Request, Applicant respectfully requests reconsideration of this application in view of the following amendments to the claims.

Please amend the application as follow: